

Conflict Resolution

Conflict Resolution Wise Choices

Choose the strategies that may resolve the conflict listed and explain why you chose those strategies.

- Ignore
- Share
- Redirect
- Make alternative suggestions
- Discourage behavior
- Suggest turn taking
- Suggest a different idea
- Reassure
- Track the taking of turns
- Set expectations
- Be inclusive
- Simply stop!
- Be accepting
- Focus on solutions
- Don't blame
- Apologize and forgive
- Be fair
- Use Humor

Two individuals arguing over the same item:

You are being blamed for something you didn't do:

You feel you're being treated unfairly by your brother:

Conflict Resolution

Decide what is helpful (do) and what is not helpful (don't) when negotiating a resolution or conflict.

Put the words in the columns:

argue interrupt collaborate show concern laugh mock
lie honesty listen cooperate judge criticize ignore
yell share reassure humor accuse dishonest
boss deny gossip sneer compassion

<i>The Do's</i>	<i>The Don'ts</i>

Resolving Conflict ... First – Next – Then

First Describe a conflict of the reason a resolution needs to happen:

Next Make a list of the possible solutions, identify the pros and cons of each solution.

Then Choose a solution:

Last Was it the right solution? Why or why not?
